



## **Event Information**

We are excited to host you for Paul McCartney's ONE ON ONE TOUR at the Carrier Dome. In anticipation of this historic event, we have compiled helpful information that we hope addresses any questions or concerns you may have. If you do not see the answer to your question below, please contact the Carrier Dome Box Office by email at [dometix@syr.edu](mailto:dometix@syr.edu) or by phone at 315.443.2121 (option 0). Thank you and enjoy the concert!

**Please arrive early. There will be high security at venue entrances and Paul McCartney may go on stage promptly at 8 p.m. Please note that there is no opening act.**

**Security Screening Procedure:** To ensure the highest level of safety and security, all guests will be subject to screening via a handheld metal detector. Guests will be required to remove cell phones, cameras, and keys from their pockets prior to approaching the metal detectors. In order to make this process go as smoothly as possible, guests should only bring those things they will absolutely need while attending the event.

All Carrier Dome gates will be open.

### **Entrances (wheelchair accessible)**

There are three wheelchair accessible entrances: Gates A, C and G. . An elevator is located inside the Dome, behind the box office at Gate B, that provides access to the upper level.

**Gate A**, located on the south side of the stadium, is where the handicap accessible shuttle bus drops off and picks up.

**Gate C**, located on the northwest corner of the stadium, is near the walkway from the Irving Garage.

**Gate G**, located on the southeast corner of the stadium (just east of Gate A), is where the handicap accessible shuttle bus picks up.

### **Guests with Floor Tickets**

Guests with tickets for the floor may enter the Dome at any gate. Guests can access the floor seating area from any aisle leading to the floor. At the stairs to the floor, guests will have tickets verified and receive a wristband. This process will happen inside of the Carrier Dome. All guests with floor tickets should plan to account for this process when planning how early to enter the stadium. Again, all guests are encouraged to arrive early.

### **Event Timeline**

Box Office opens	9 a.m.
Parking Lots open	3 p.m.
Free shuttles from Manley and Skytop .	4 p.m.
Stadium gates open:	6 p.m.
Concert begins (estimated):	8 p.m. (please note there are no opening acts)

### **Parking Information/Transportation**

For those with pre-purchased permits, please follow the directions that were included with your permit. Please arrive early to assure access to these areas.

Paid parking is available at the Skytop parking lot. Free shuttle transportation is provided to and from main campus to this lot.

Skytop GPS :

601 Skytop Road  
Syracuse, NY 13210

Accessible parking (for those with ADA hang tags or license plates that signify a disability or medical condition) is available in the Skytop lot. Free shuttle transportation is provided from the Skytop lot to Gate A of the Carrier Dome.

Night of show available lots:	Manley and Skytop
Parking cost:	\$20.00 per car; \$40.00 per Bus/RV. Cash only.
Parking directions:	carrierdome.com

### **Ticketing Information**

Ticket policies:	All patrons must have a ticket for this sold-out event.
Re-entry policy:	<b>No re-entry will be permitted.</b> If you leave the stadium, you will not be allowed to re-enter.
Ticketmaster Will-Call:	Box Office inside Gate B, beginning at 9 a.m. All outside ticket booths (Gates A, B, C, and E) beginning at 5:30 p.m.

## **Stadium Carry-In Policies**

Approved Items:

- Small purses
- Factory-sealed, plastic bottles of water.
- Still-photography cameras with a lens that is six inches or less in length
- Signs/Banners (please see below)
- Stadium seats
- Binoculars

## **Prohibited Items**

**\* Please leave the following prohibited items in your vehicles \***

\* The Carrier Dome does not provide coat or bag check services. Please plan accordingly.

- **Pocket knives and weapons of any kind**
- **Food and beverages (excluding items needed for health/special reasons)**
- **Alcohol of any kind**
- **Backpacks or large purses/ bags**
- **Containers/coolers (including soft sided)**
- **Baby strollers**
- **Laptops**
- **Animals (excluding service animals)**
- **Laser pointers**
- **Noise makers/air horns**
- **Video recorders, including GoPro's**
- **Cameras w/ lenses six inches or greater**
- **Audio recording devices**
- **Album covers**

**\*\* ABSOLUTLY NO POCKET KNIVES, BACKPACKS OR VIDEO CAMERAS \*\***

## **Stadium Bag Policy**

Please visit [carrierdome.com](http://carrierdome.com) for details on the bag policy for this event. Please review the policy and do not bring anything that does not comply.

## **Signs**

Handheld signs, banners and flags are permitted for this event but may not be larger than 18 inches by 24 inches. Signs, banners or flags may not be mounted to a pole or a stick, include offensive language, be commercial in nature or deemed unsafe by the Carrier Dome.

## **Code of Conduct**

All guests at the Carrier Dome are encouraged to:

- Respect each other as well as our team members and staff;
- Consume alcoholic beverages in a responsible manner; and
- Refrain from fighting, throwing items or using foul/abusive language or gestures.

## **Smoking Policy**

The Carrier Dome, along with the rest of the Syracuse University campus, is smoke and tobacco free. This policy includes all parking lots around the Carrier Dome, including the Manley and Skytop parking lots. Smoking is strictly prohibited.

## **Additional Event Information**

Website: [carrierdome.com](http://carrierdome.com)  
Guest Text Messaging Service: Text "DOME44" followed by your issue and location to 69050

## **Gifts/Items for Performers**

Gifts or other items for the performers are not being accepted. Do not bring these items to the stadium.

## **General Concert Tips**

- **Check the weather and dress appropriately.** Please be aware of the type of shoes that you wear as some do not offer as much protection or comfort when moving in a crowd.
- **Plan to arrive early.** Try to arrive to the stadium at **least 90 minutes** before the start of the event. This will help your entry into the stadium.
- **Bring essentials.** Please carry emergency phone numbers, your photo ID and list of any medical information, if applicable.
- **Use the buddy system.** Stay with your friends when moving throughout the stadium.
- **Report problems immediately.** If you need assistance please contact a uniformed stadium team member or use the Guest Text Messaging system. Please do not allow someone or something to impact your experience in a negative manner.
- There are 3 ATMs in the Carrier Dome, located at Gates B, C and M
- Complementary wheelchair escorts are available for all events at the Carrier Dome. When you arrive at any of the entrances of the building please alert an event staff team member that you would like a wheelchair escort and they will be able to assist you.
- Merchandise stands will be located throughout the concourse on each level of the Carrier Dome.